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# CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE

Universal GmbH

This certificate is granted to the organization,

## BARONESS EV GERECLERI IMALAT SANAYI VE TICARET LTD. STI.

Hadimkoy Mah Turgut Reis Cad. No:29/1 Arnavutkoy-ISTANBUL/TURKEY

by review of IA2-2-6269 numbered report for the scope

**MANUFACTURING, DOMESTIC AND INTERNATIONAL  
SALES OF HOME AND KITCHEN GOODS, BATHROOM PRODUCTS**

to certify that a management system in accordance with  
standard's clauses is established and being implemented

**DIN ISO 10002:2018**

**Certificate No** : CMS 0221 004054

**Original Certification Date** : 03.02.2021

**Issue / Revised Date** : 03.02.2021

**Expiry Date** : 02.02.2022

**Certification Period** : 3 years (1<sup>st</sup> year)



Universal GmbH

The authenticity of this certificate can be confirmed online or by e-mail to the Head Office via:

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